

FIG. 1

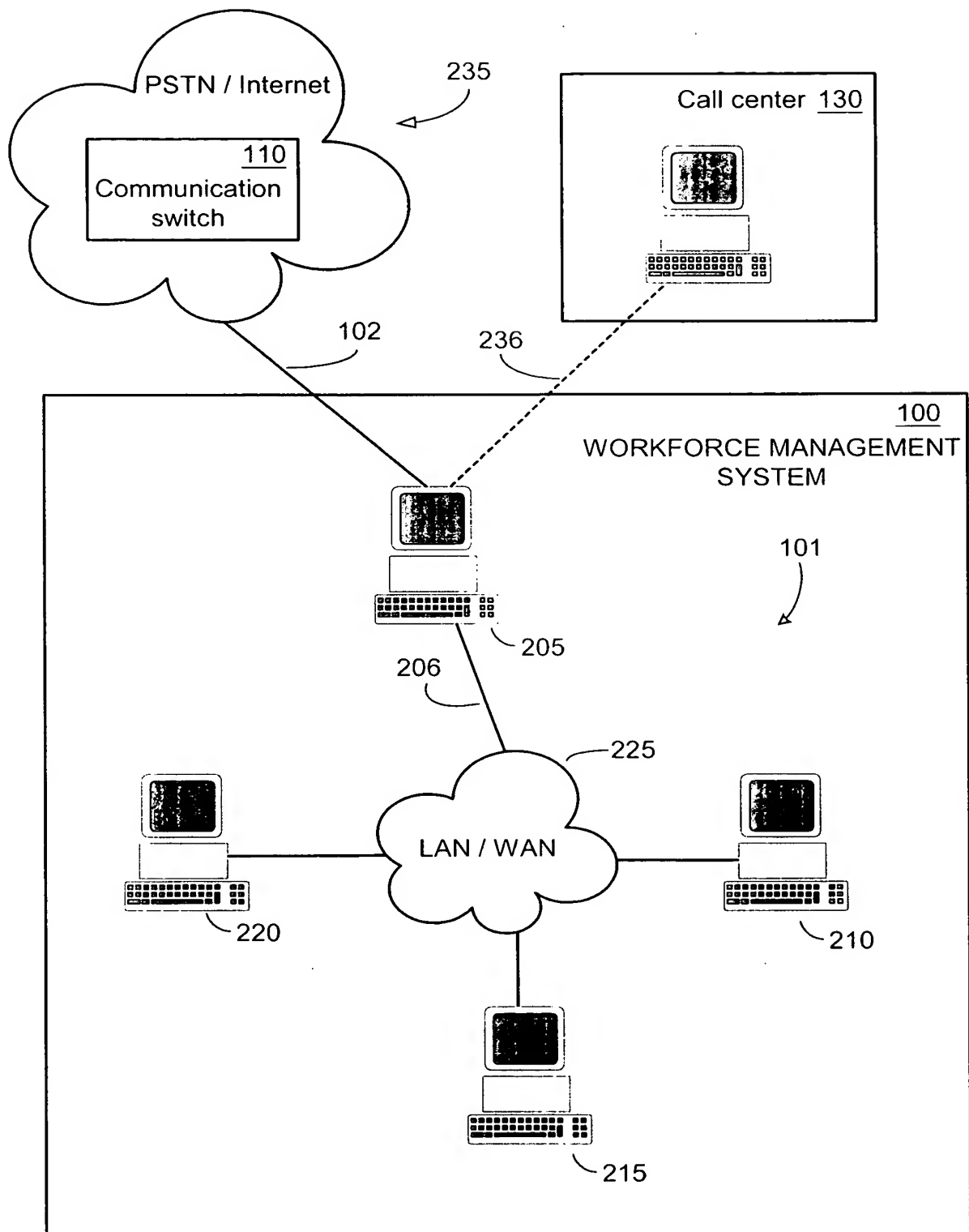


FIG. 2

WORKFORCE MANAGEMENT SYSTEM

100

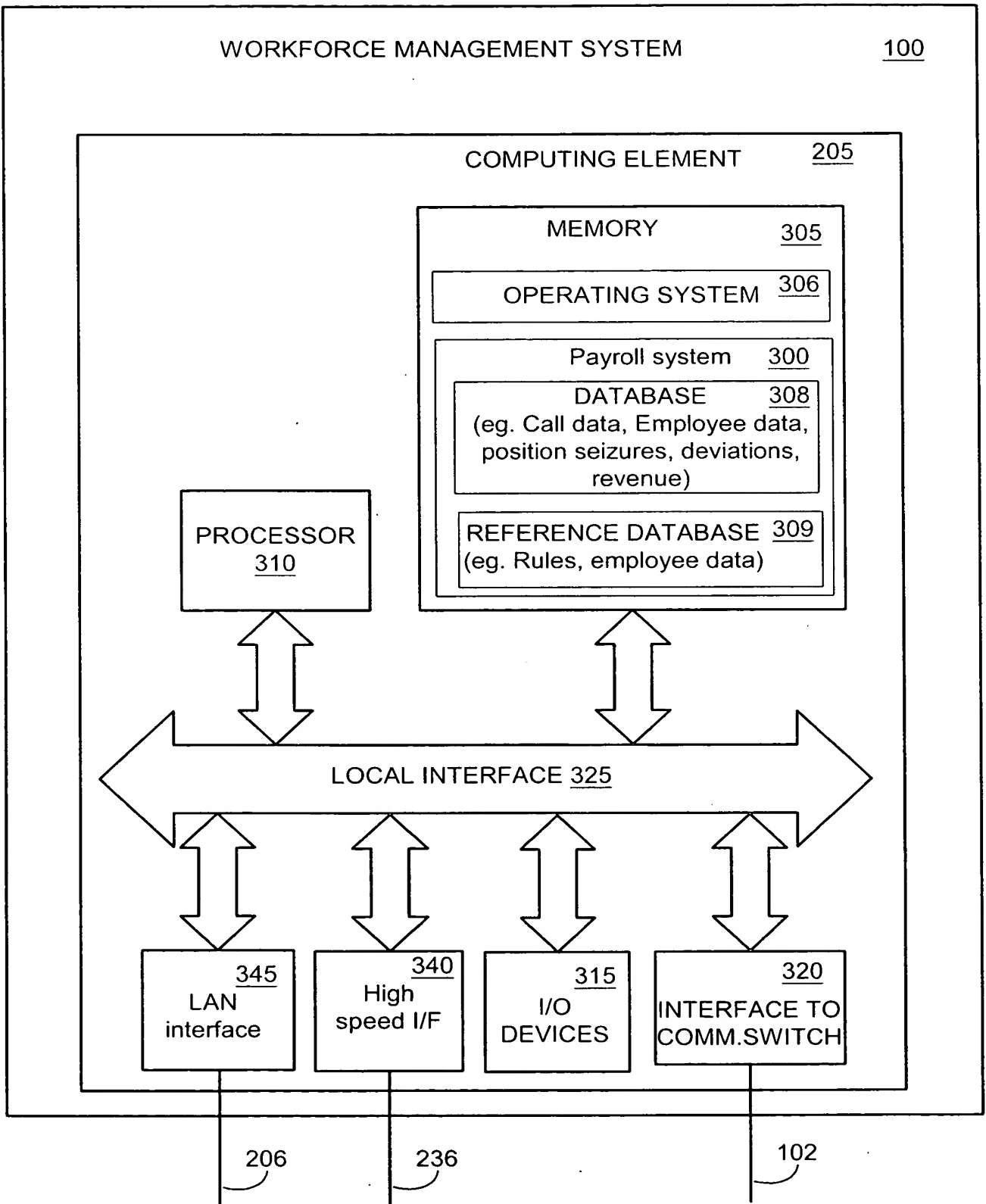


FIG. 3

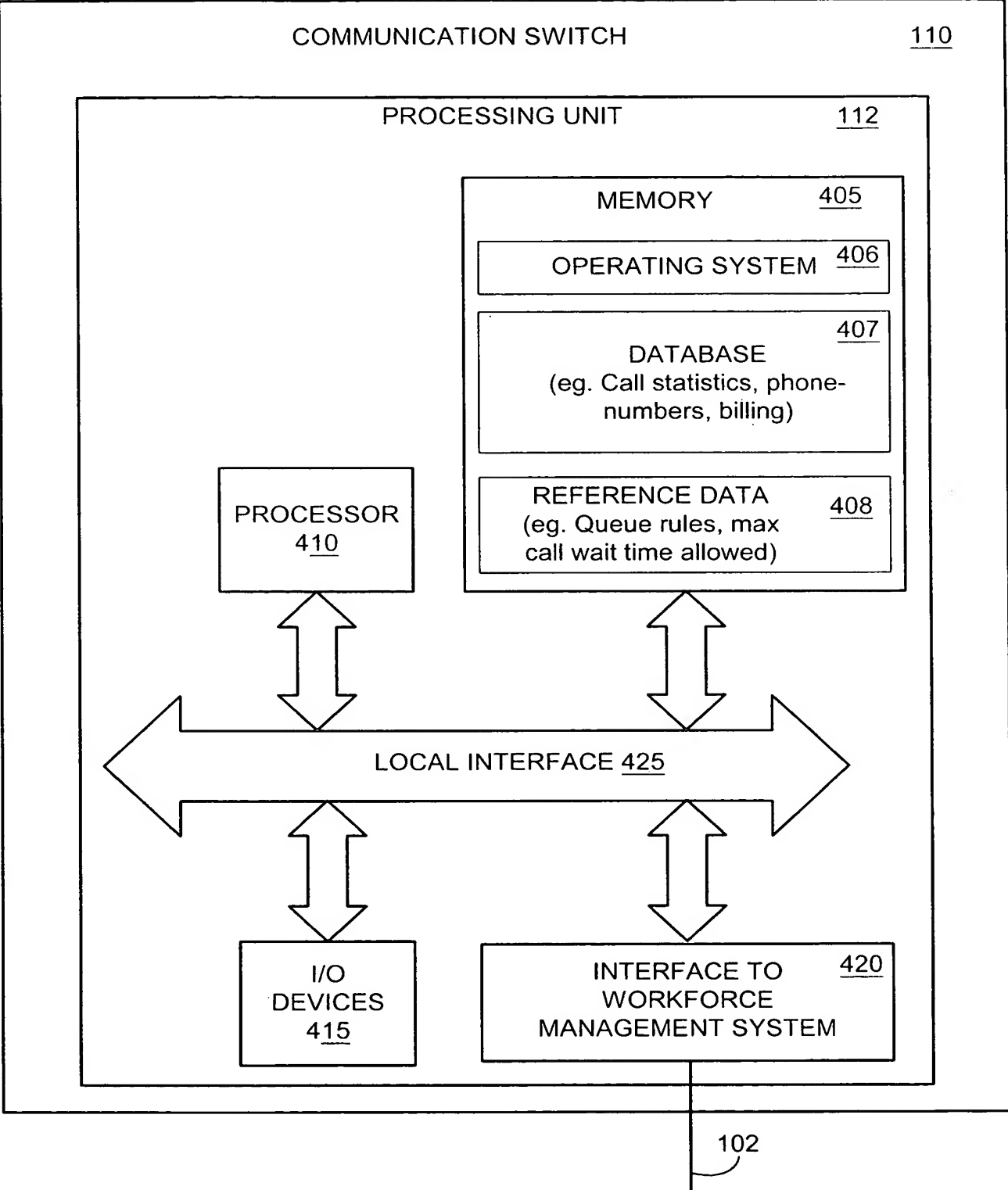


FIG. 4

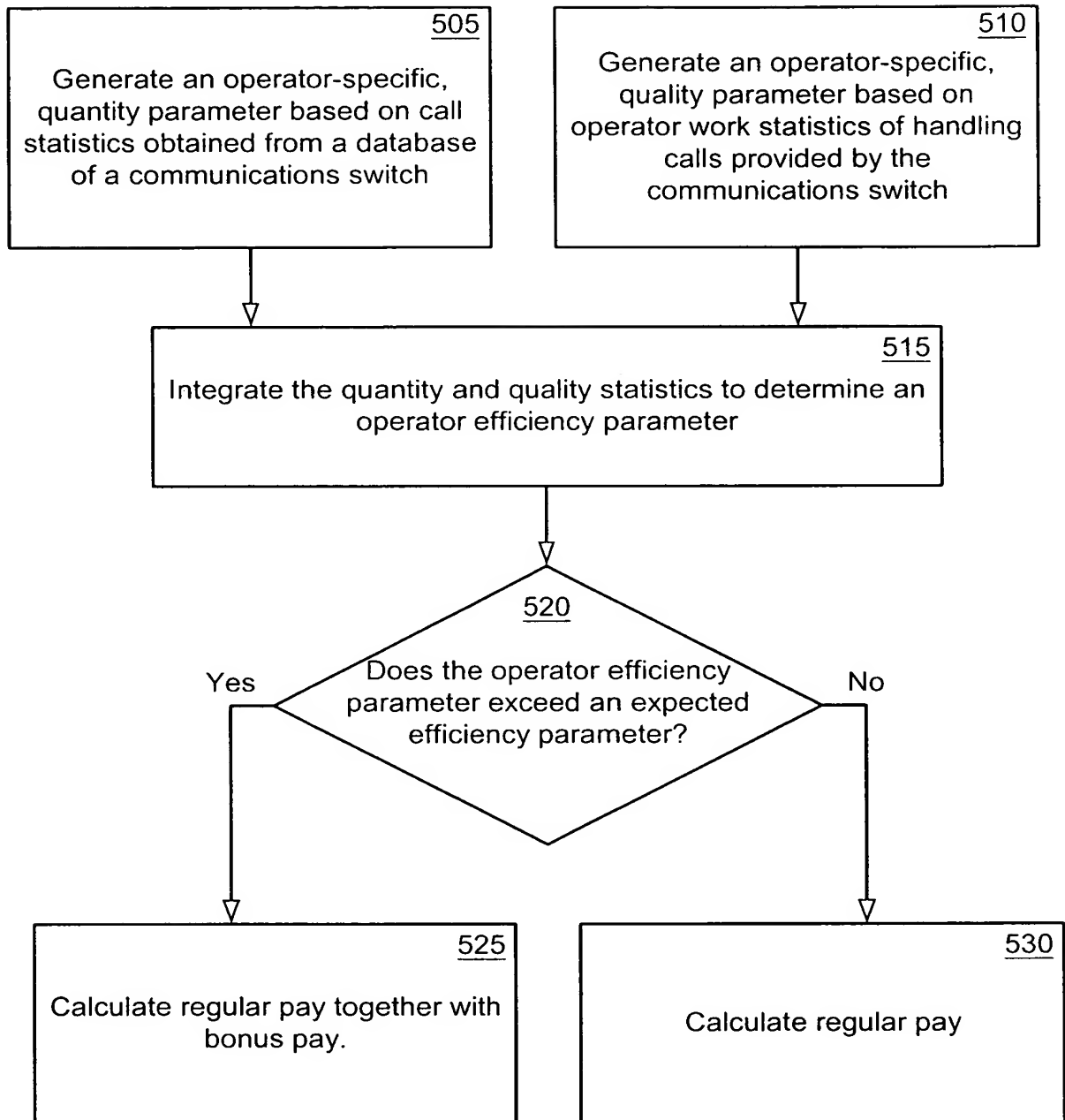


FIG. 5

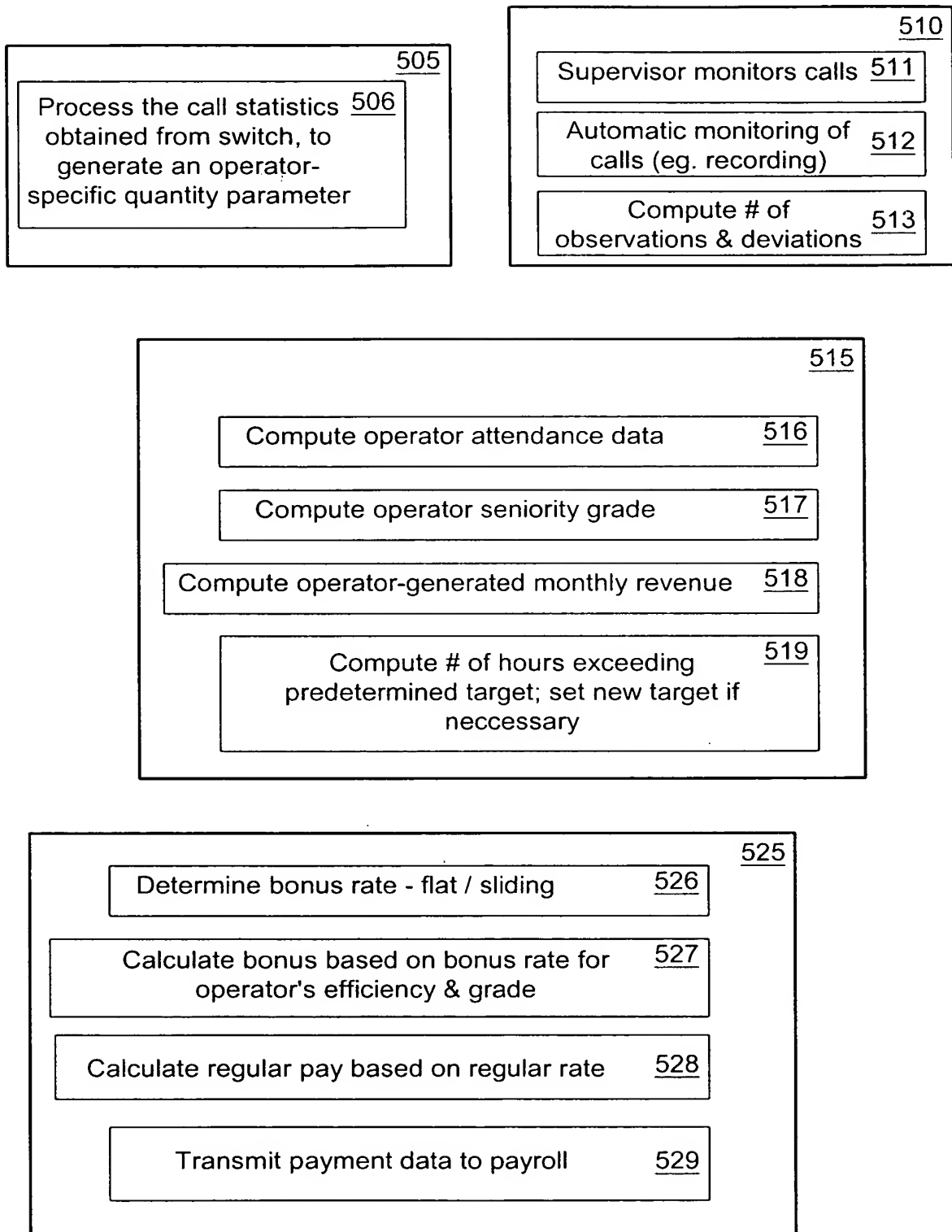


FIG. 6